# Electronic Grant Management System (eGMS)

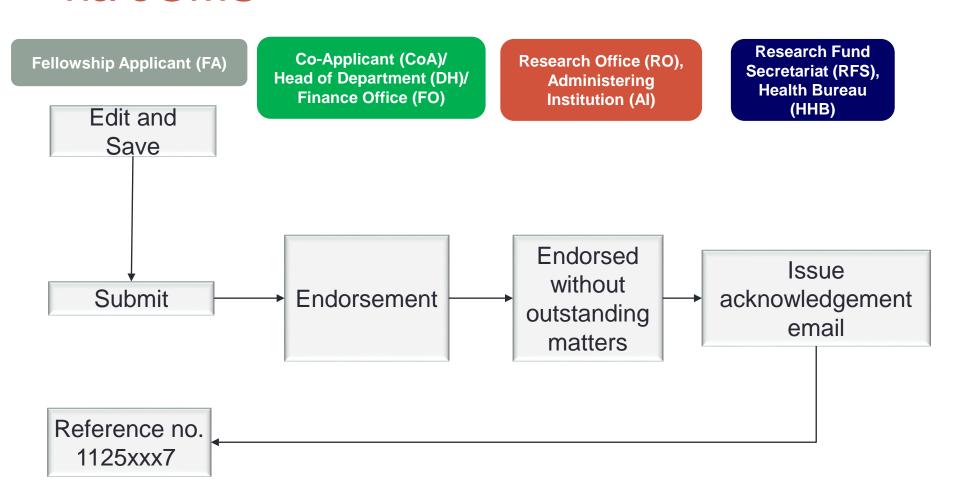
(for Fellowship Applicant)

Research Fund Secretariat
Health Bureau
November 2025

# Agenda

- Overview on submission of application via eGMS
- Checklist for submission of application
- Part I Introduction of eGMS and Account registration
- Part II How to submit an application?
   Part III Action required under different application status
- Part IV Delegation of Principal Applicant (PA)
- Summary and key points

# Overview on submission of application via eGMS



# Overview on submission of application via eGMS (Cont'd)

 After Al's RO has submitted your application to RFS, you will receive the acknowledgement email as follows -

Subject: eGMS - TMP : Successful Submission of Grant Application

Dear Prof XXX,

An official number 1125xxx7 has been assigned to this application. Please quote this number for enquiry in future.

Please note all future correspondence about this application, including announcement of funding result, will be sent to your email address entered in this application.

The results of this application round will be announced in Jun 2026 (tentative).

Thank you.

#### eGMS Administrator

This is a computer-generated email sent from the eGMS. Please do not reply. For enquiries, please email to egmsenquiry@healthbureau.gov.hk.

### Checklist for submission of application

Have you read the Application Guideline and Explanatory Notes?

1

Do you have an eGMS account with PA role?

2

Have you downloaded the research proposal template?

3

Do you have all Co-applicants' information?

4

Have you obtained the Mentor's CV and consent?

5

Have you obtained the nomination letter from Administering Institution?

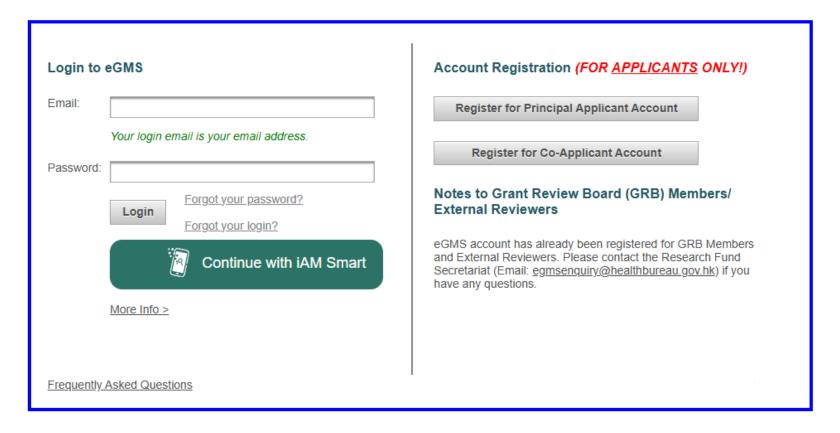
6

# Part I – Introduction of eGMS and Account registration

# Part I (a) - Introduction of eGMS

#### Overview

Login page: https://rfs.healthbureau.gov.hk/eGMS/



### Minimum system requirements

• Brower:







 Enable Transport Layer Security (TLS) version 1.2 in the browser

1280 x 1024 Minimum Screen Resolution



 Microsoft Office Word 2007 or above (for opening MS Word files)



# Operating system requirements

- Microsoft Windows 10 or above
- Apple Mac OS 14 or above



# Part I (b) - Account registration

## Account registration

- 1) New user to register for Principal Applicant (PA) account
- 2) Existing co-applicant (CoA) user to request PA's role
- 3) New user to register for CoA account
- 4) Existing eGMS user

#### 1. New eGMS user, register for PA account

# eGMS electronic Grant Management System

Frequently Asked Questions

Welcome to the electronic Grant Management System (eGMS) of the Research Fund Secretariat of the Research and Data Analytics Office under the Health Bureau, HKSAR.

The eGMS is an online platform which supports electronic submission and assessment of grant applications to the Health and Medical Research Fund (HMRF) and reports of HMRF-funded projects as well as dissemination of project results.

By setting up a single eGMS account, each user can manage all of the activities under his/her purview using the eGMS platform.

Note:
All Fellowship
Applicants (FAs)
should register
for a PA account.

		I	for a PA acc
Login to eGMS		Account Registration (FOR APPLICANTS ONLY!)	
Email:		Register for Principal Applicant Account	
Your login email	is your email address.	Register for Co-Applicant Account	'*to be endorsed by
Login	orgot your password?	Notes to Grant Review Board (GRB) Members/ External Reviewers	RO of AI
	Continue with iAM Smart	eGMS account has already been registered for GRB Members and External Reviewers. Please contact the Research Fund Secretariat (Email: <a href="mailto:egmsenquiry@healthbureau.gov.hk">egmsenquiry@healthbureau.gov.hk</a> ) if you have any questions.	
More Info >			

# 1. New eGMS user, register for PA account (cont'd)

Please do not register if you are an existing eGMS user.

You should not register for an eGMS account if

- 1. you are a Grant Review Board Member (your login email is your email address.); or
- 2. you are an External Reviewer (your login email is your email address.); or
- 3. you are a Principal Applicant (PA) and submitted application via eGMS before; or
- 4. you are a Co-Applicant (CoA) and signed an application via eGMS before; or
- 5. you have an eGMS account already.



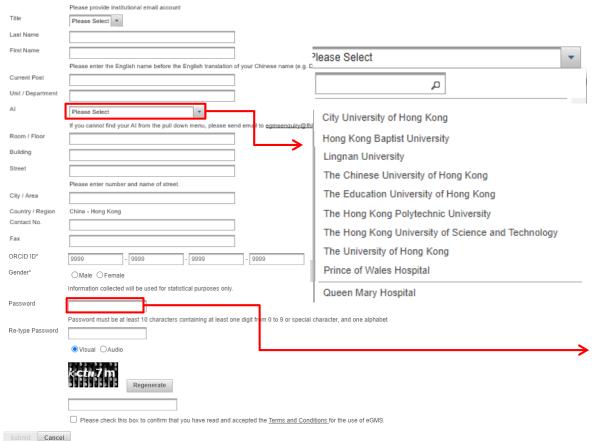
### PA account registration

#### Principal Applicant Account Registration

To register an account, please complete the information below.

(\*Optional field for registration)

- Your account will be activated after getting your Administering Institution's (Al's) endorsement via eGMS.
   Upon successful registration (i.e. after your Al's endorsement), a confirmation with your login and password will be sent to your email address provided below
- 3. Each Principal Applicant (PA) should register ONE account in eGMS only.
- 4. If you have any queries or encounter difficulties relating to eGMS, please send email to egmsenquiry@healthbureau.gov.hk



- Fill in all mandatory fields
- If you cannot find the Administering Institution (AI) from the pull-down menu, please send an email to egmsenguiry@healthbureau.gov.hk
- User needs to wait for Al to endorse the registration before he/she can login to the eGMS.

#### Note:

Each user will be assigned one account only.

Set a password with 10 characters containing at least one digit, e.g. 0-9, and one alphabet, e.g. eur2ireig1.

# Successful PA account registration

 After receiving "eGMS – Account Registration" email, click "eGMS" to login

eGMS - Successful Account Registration for Principal Applicant: (The Name of Principal Applicant)

Dear (Name of Account holder)

Your registration as Principal Applicant in the electronic Grant Management System (eGMS) of the Research Fund Secretariat, Health Bureau, HKSAR is successful.

You can now submit your grant application via the eGMS by logging in to the eGMS ((eGMS URL)).

Please contact to the Research Fund Secretariat at <a href="mailto:egmsenquiry@healthbureau.gov.hk">egmsenquiry@healthbureau.gov.hk</a> if you have more than one login account in the eGMS.

Thank you.

eGMS Administrator

This is a computer-generated email sent from the eGMS, please do not reply.

#### 2. Existing local CoA, request for PA role

(For local CoA without PA role in his/her eGMS account)

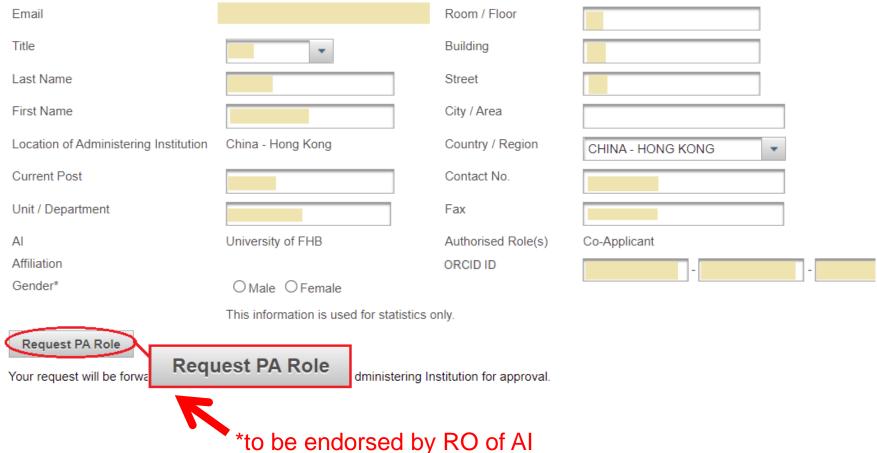
Go to Administration > Setting > Request for PA role



#### 2. Existing local CoA, request for PA role (cont'd)

(For local CoA without PA role in his/her eGMS account)

Request for PA Role



#### 3. New eGMS user, register for CoA account



Welcome to the electronic Grant Management System (eGMS) of the Research Fund Secretariat of the Research and Data Analytics Office under the Health Bureau, HKSAR.

The eGMS is an online platform which supports electronic submission and assessment of grant applications to the Health and Medical Research Fund (HMRF) and reports of HMRF-funded projects as well as dissemination of project results.

By setting up a single eGMS account, each user can manage all of the activities under his/her purview using the eGMS platform.

Login to eGMS	Account Registration (FOR APPLICANTS ONLY!)
Email:	Register for Principal Applicant Account
Your login email is your email address.  Password:	Register for Co-Applicant Account
Login Forgot your password? Forgot your login?	Notes to Grant Review Board (GRB) Members/ External Reviewers
Continue with iAM Smart	eGMS account has already been registered for GRB Members and External Reviewers. Please contact the Research Fund Secretariat (Email: <a href="mailto:egmsenquiry@healthbureau.gov.hk">egmsenquiry@healthbureau.gov.hk</a> ) if you have any questions.
More Info >	
Frequently Asked Questions	

# 3. New eGMS user, register for CoA account (cont'd)

Please do not register if you are an existing eGMS user.

You should not register for an eGMS account if

- 1. you are a Grant Review Board Member (your login email is your email address.); or
- 2. you are an External Reviewer (your login email is your email address.); or
- 3. you are a Principal Applicant (PA) and submitted application via eGMS before; or
- you are a Co-Applicant (CoA) and signed an application via eGMS before; or
- 5. you have an eGMS account already.



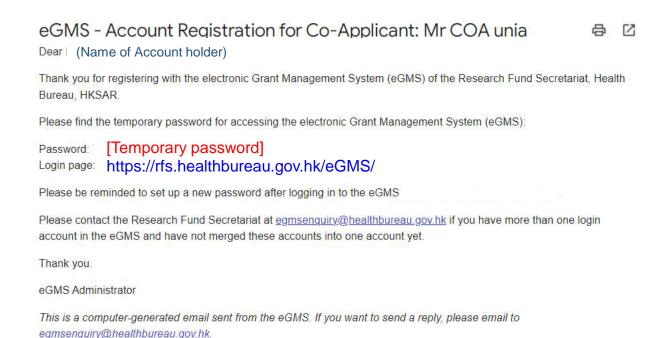
### CoA account registration

Cancel

*If you are an External Reviewer, you a (*Optional field for registration) Email	• Fill in all mandatory fields
T-Al-	Please provide institutional email account
Title	Please Select v
Last Name	
First Name	
	Please enter the English name before the English translation of your Chinese name (e.g. David Tai-man).
Location of Administering Institution	○ China - Hong Kong ○ Overseas
Current Post	
Unit / Department	
Al	Please Select
	To be completed by CoA whose affiliation is in Hong Kong and has been registered with the Secretariat. If you do not find your Al from the pull down menu, please complete affiliation below.
Affiliation	
	To be completed by CoA whose affiliation is <b>NOT</b> in Hong Kong or who is not able to find the affiliation from Al's pull down menu.
Room / Floor	
Building	
Street	
	Please enter number and name of street.
City / Area	
Country / Region	Please Select 🔻
Contact No.	
Fax	
ORCID ID*	9999 - 9999 - 9999
Gender*	○ Male ○ Female
	Information collected will be used for statistical purposes only.
	● Visual ○ Audio
	Regenerate

# Successful CoA account registration

• Please login with temporary password and reset the password.



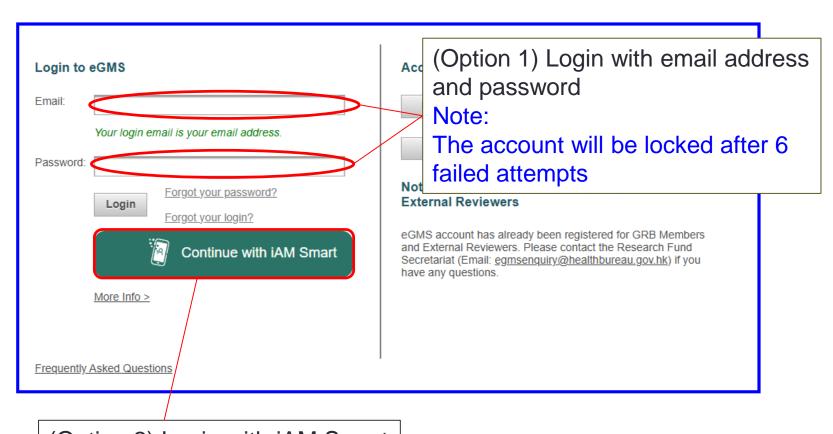
#### 4. Existing eGMS user, request for CoA role

- Registration is NOT required.
- FA just needs to fill in relevant CoA's email address in Part I Section 11 (Project Team) of e-Form. CoA's role will be added to that user account accordingly.

#### Part II - How to submit an application?

# Login

#### https://rfs.healthbureau.gov.hk/eGMS/

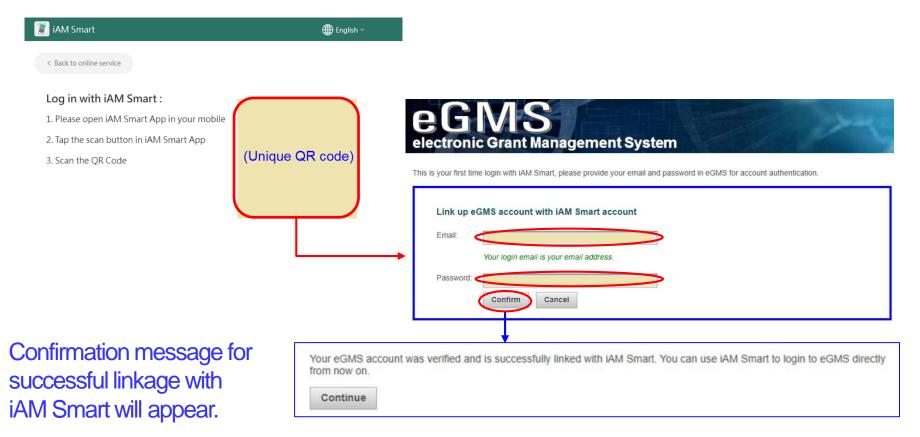


(Option 2) Login with iAM Smart (Refer to Slide 26)

# Login

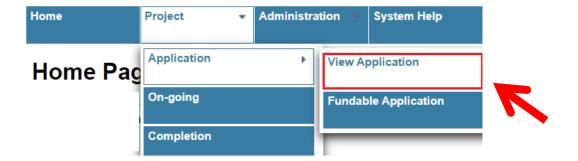
#### Login with iAM Smart

- Scan the QR code on the screen with the iAM Smart smartphone application
- If this is your first time logging into your eGMS account with iAM Smart, the eGMS will prompt you to enter your eGMS account email and password for authentication.



### Submit an application

Go to Project > Application > View Application

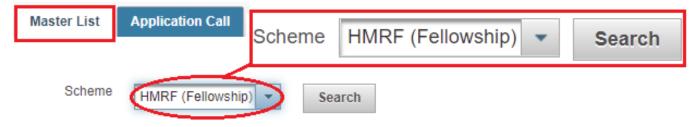


#### Note:

Application function is only available during the application period.

- To view submitted application(s), click "Master List".
- Search "HMRF (Fellowship)" for "Scheme".

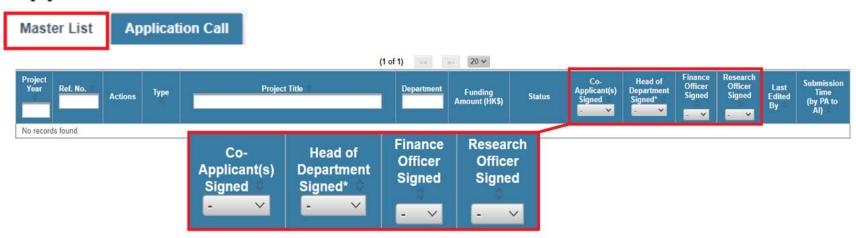
#### **Application**



#### Note:

No item will be shown on the "Master List" before FA submits his/her first application to the 2025 Open Call for Research Fellowship Scheme.

#### Application



#### Note:

FA can view the endorsement status of CoA(s) and AI users of an application on the "Master List".

Click "Application Call"

Master List Application Call

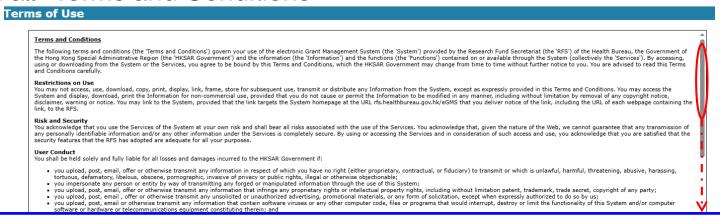
Click "Complete Web-based Online e-Form"

#### **Application**



Note: Useful templates for completing Sections 7, 14 and 15 can be downloaded here.

Read all "Terms and Conditions"



You need to scroll through all the contents in the Terms of Use before you are able to click the check box below.

- I have read and agreed with the above Terms of Use.
  - I have read and understood the Application Guidelines for Research Fellowship Scheme (Application Guidelines) and the Explanatory Notes for completing Research Fellowship Application Form (Explanatory Notes).
- I understand that it is my responsibility to ensure that the application fulfills all the submission requirements stated in the Application Guidelines and Explanatory Notes.
- I understand that application which is incomplete, non-compliance with the submission requirements, out-of-scope or insufficiently detailed for peer review will not be processed and may result in administrative withdrawal.
- I confirm that I have used the standard proposal template under Section 7 of Part I and understand that my application will not be processed if incorrect template has been used.

Continue Cancel

Click the Checkboxes and "Continue"

Confirm your eligibility for grant submission. [NEW]



#### Note:

Each applicant can only submit one application and may receive the research fellowship award only once. All previous awardees are ineligible to reapply.

Click the button and go to the relevant Section directly.



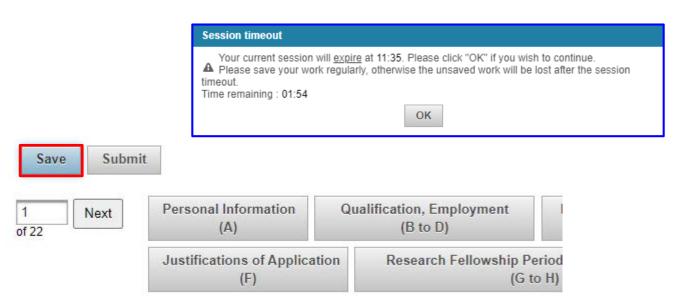
#### Health and Medical Research Fund

#### RESEARCH FELLOWSHIP SCHEME APPLICATION FORM

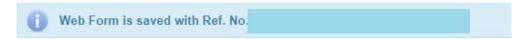
The information and personal data provided in the application form will be used by the Research Council, the Research Fellowship Assessment Panel, the Research Fund Secretariat and the relevant government department(s) or its authorised users for the purposes of assessing applications to the Research Fellowship Scheme of the Health and Medical Research Fund (HMRF) or checking of plagiarism/duplicate funding. For successful applications, such information and personal data will also be used for project monitoring, research and statistical analysis, promotion, publicity and dissemination purposes as appropriate. Contents of the submitted application set out in Sections 3, 4, 6 and 11 (name, department and institution) of PART I with the status of research project will be made available for public access once funding approval is offered. The Government may, without reference to the Fellowship Applicant or the Institution disclose to any Government's Bureau/Department which administers funds to support health and medical related research as it thinks fit, the penalty imposed to Fellowship Applicant of the Application due to Fellowship Applicant's scientific misconduct and/or non-compliance with HMRF's requirements according to the Management of Track Records of Applicants which is updated from time to time and available on the website of the Research Fund Secretariat of the Health Bureau of the Government.

#### Note:

The system will be timed out if the application form has been idled for 20 minutes. There is no auto-save function. Please click "Save" to save your work regularly.

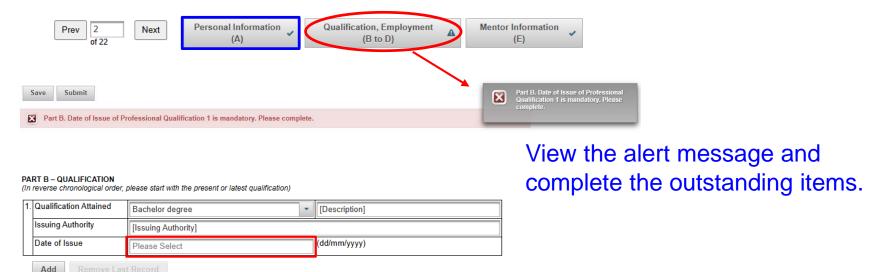


An acknowledgment message for 'Web Form is saved' with a temporary Ref. No. will be shown at the top.



#### Validation checking

- Completed sections will be marked with
- Sections with incomplete field(s)/incorrect entry(ies) will be marked with for your attention. Click the relevant tab to return to the relevant section to view the incomplete/incorrect fields.

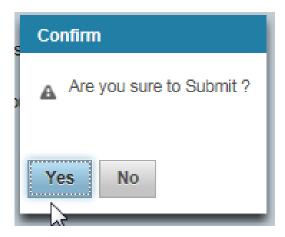


#### Note:

Please check that the information entered in the eForm is complete and comply with the submission requirements before submission.

Submit the application to CoA(s) (if any) and AI users





An acknowledgment message for 'Web Form is submitted' with a temporary Ref. No. will be shown at the top.

#### Submit Web Form

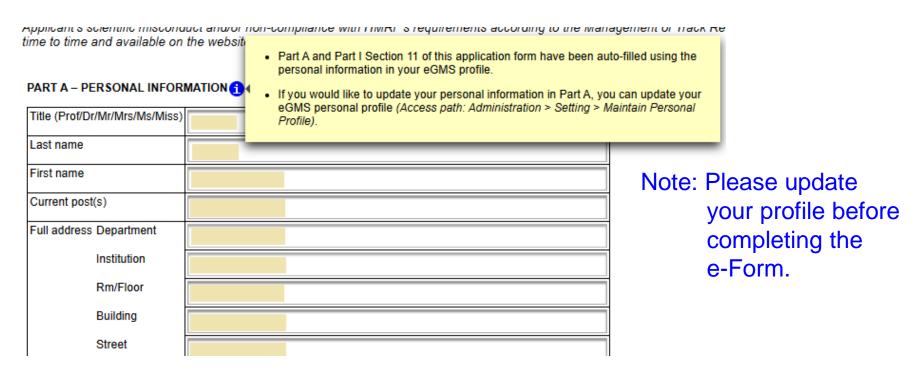
0

The Web form with Ref. No. TMP XXX has been submitted. Your application is pending endorsement from Co-applicant(s), if any, and your Administering Institution users (i.e. Head of Department, Finance Office and Research Office). You can view the signing status on the Master List. You will receive an email notification with an official 8-digit reference number after your Administering Institution has submitted your application to the HMRF.



# Submit an application (cont'd)

- tooltips for filling the e-Form
- Read the Explanatory Notes
- Mouse over 1 to view the tooltips



### Part I - Section 1 area of research:

#### 1. AREA OF RESEARCH

Please tick the appropriate box

Area		Type	
	Public health	0	Clinical
$\circ$	Health and health services		Pre-clinical
$\circ$	Infectious diseases		

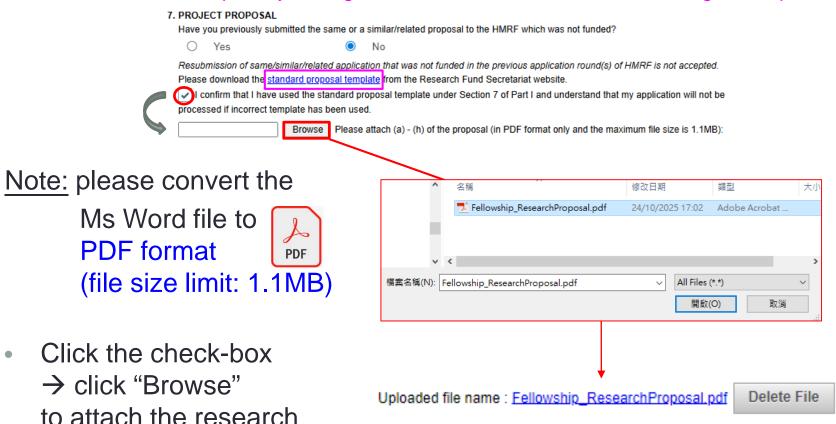
Note: only "Clinical" study can be selected for Area under "Public health" and "Health and health services".

## Part I - Section 7 project proposal:

proposal.

Note: You are <u>not</u> allowed to resubmit same/similar/related proposals <u>not</u> funded by the HMRF.

Download the template by clicking the link or refer to Slide 30 for downloading the template

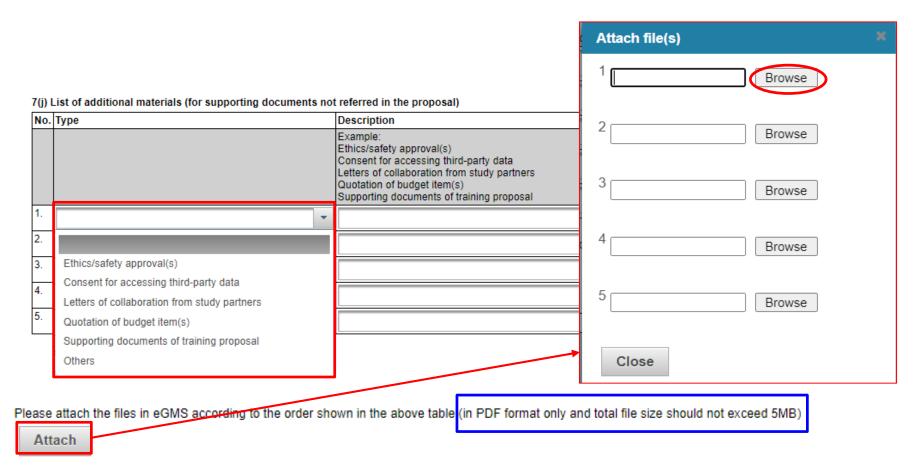


- Click "Attach" to upload additional materials to Section 7(i) and 7(j).
- Select the attachment type and fill in the description of the additional materials accordingly.

Please attach the files referred in the proposal in

	Section 7 (i) (file size	ze limit: 8MB).	Attach file(s)	×
			1	Browse
7(i)	Attachment(s) referred in the proposal		2	) [Pressures]
No.	Туре	Description		Browse
		Example: Figures/tables – Preliminary data Diagram – Study flow chart Appendix – Questionnaires/Tools/Patient consent form	3	Browse
1.	▼		4	) (=
2.				Browse
3.	Diagram/ Figure/Table		5	
_	Questionnaire/Tool			Browse
4.	Patient consent form			
5.	Others		Close	
	se attach the files in eGMS according to the order shown in th	e above table (in PDF format only and total file size show	uld not exceed 8MB)	

 Please attach other additional material in <u>Section 7(j)</u> (file size limit: 5MB)



### Part I – Section 10 budget plan:

 10a. Summary of financial support requested is automatically filled after the cost details at 10b. Details of financial support requested is completed.

10a. SUMMARY OF FINANCIAL SUPPORT REQUESTED

	Fellowship Year 1 (HK\$)	Fellowship Year 2 (HK\$)	Total (HK\$)
Training Costs (Up to HK\$400,000 in total)	140000	125000	265000
Staff Costs	45000	35000	80000
Other Expenses	136000	216000	352000
Equipment Cost	20000	20000	40000
Sub-total	341000	396000	
Grant Total			737000

### Part I – Section 10b details of financial support requested:

- Fill in Section 10b(i) "Training Costs" according to the Financial Year.
- (The total cost of the item(s) will be calculated automatically by the system.)

10b. DETAILS OF FINANCIAL SUPPORT REQUESTED

**Total Annual Costs** 

Please specify (itemise in detail)	Fellowship Year 1 (HK\$)	Fellowship Year 2 (HK\$)	Unit Price (HK\$)	No. of Unit	Total (HK\$)	
Training/Course Fee	1000	1000	1000	2	2	2000
Air Passage for Training Outside Hong Kong (up to two round trips economy class)	5000		5000	1		5000
Accommodation Expense for Training Outside Hong Kong (Indicate room rate per night under "Unit Price")						0
Subsistence Allowance for Training Outside Hong Kong (Indicate standard rate per day under "Unit Price")						0
						0
						0
						0
						0

1000

Click the checkbox for the confirmation statement. [NEW]

6000

7000

Confirm the above budget items related to training costs are prepared according to the established procurement policy and standard of the Administering Institution. Supporting documents are provided at Section 7(i) of Part I.

• Fill in Section 10b(ii) "Staff details" according to the types of staff and the breakdown of heading. (The total cost of the item(s) will be calculated automatically by the system.)

ARLEIN STAFF DETAIL O

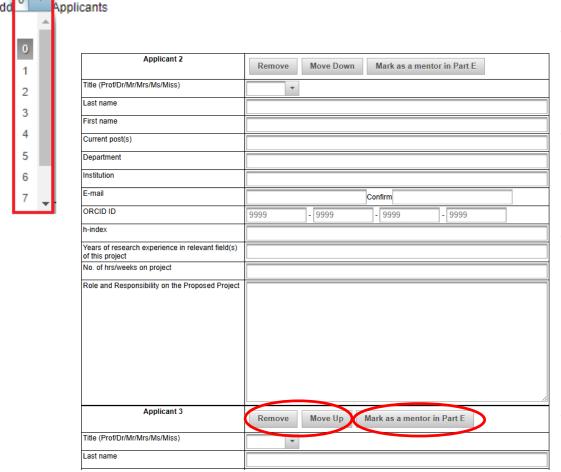
Types of Staff	De	tails of Pos	its			Monthly Salary Hourly Rat	y\$ (M e (R)	) or	Efforts on Project (E) %/ Total Hours on Project (H)*	Staff Costs for Entire Project	
Types of Staff	Rank	Pay Scale & Point	Pa Time or F Time	(P)	(A) No.	(B) HK\$		(C) % / H	(D)	AxB(M)xC(%) xD; or AxB(R)xC(H) HK\$	
Reliever(s)											
Reliever 1	1	1	F	•	1	10000	М	•	50	10	50000
				•				•		0	0
				•				•		0	0
				•				•		0	0
				•				•		0	0
Research Staff											
Research Staff 1	2	2	F	•	1	20000	М	•	25	10	50000
				•				•		0	0
				-				•		0	0
				-				•		0	0
				-				•		0	0
Other Supporting Staff (e.g. secretarial, clerical, administrative)											
Other Staff 1	3	3	Р	-	1	30000	R	•	2	0	60000
				-				•		0	0
				•				•		0	0
				-				•		0	(
				-	M			+		0	(

<sup>\*</sup> For reliever, "efforts" refers to the teaching work of the fellowship applicant to be taken up by the reliever. For research and other supporting staff, "efforts" refers to the time spent on project.

• Fill in Section 10b(iii) "Staff costs" according to the Financial Year. (The total cost of the item(s) will be calculated automatically by the system.)

Types of Staff	Fellowship Year 1 (HK\$)	Fellowship Year 2 (HK\$)	Total (HK\$)
Reliever(s)	· ·		
Reliever 1	25000	25000	50000
			0
			0
			0
			0
Sub-Total	25000	25000	50000
Research Staff			
Research Staff 1	30000	20000	50000
			0
			0
			0
			0
Sub-Total	30000	20000	50000
Other Supporting Staff			
Other Staff 1	20000	40000	60000
			0
			0
			0
			0
Sub-Total	20000	40000	60000
Total Annual Costs	75000	85000	160000

## Part I – Section 11 applicants (project team):



- Select the number of CoA to be added to the proposal.
- Click "Remove" to remove the irrelevant CoA, if any
- Click "Move Down" or "Move Up" to rearrange the order of project team members.
   (Note: relevant CVs in Part I Section 12 will be reordered accordingly.)
- If a Co-Applicant is the mentor, click "Mark as mentor in Part E" [NEW]

### Part I – Section 12 CV:

FAs should provide their ORCID ID in Part A.
 Please include the ORCID ID of CoAs in Part I Section 11.
 The ORCID ID will then be auto-filled in this section.

#### 12. CURRICULUM VITAE OF ALL APPLICANTS

Fellowship Applicant								
Title:	Last name:		First name:					
ORCID ID:								
Education/Training:								

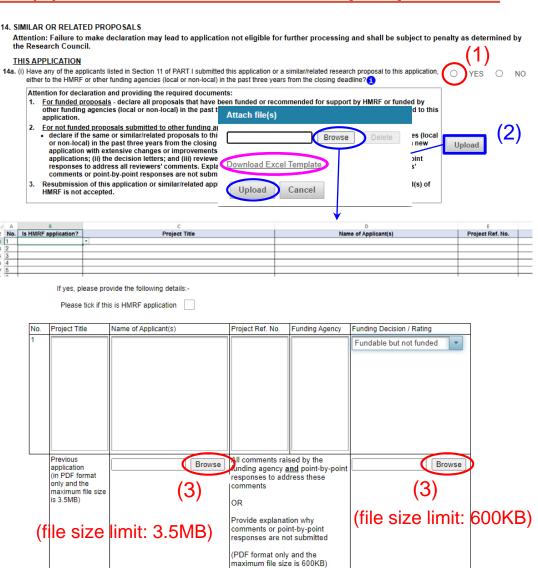
### Part I – Section 14a (i) & (ii) – similar or related proposals:

pages

- Select "Yes" if applicable
- 2. (Optional)
   → Click "Upload"
   to attach the Excel form.
   Please fill in either the e-Form or the Excel template for Section 14a (i) & 14a(ii).

(Note: download the template by clicking the button under "Attach files(s)")

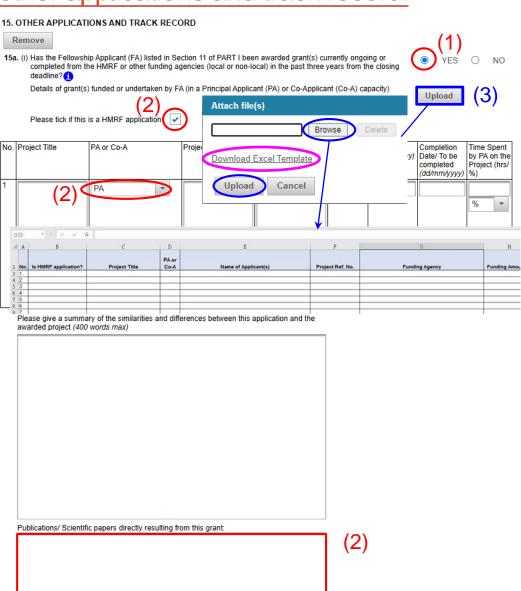
Click "Browse" under each project to attach the supporting documents.
 (Note: please upload point-by-point response to the reviewers' comments if the proposal is a non-HMRF application which is not funded.)



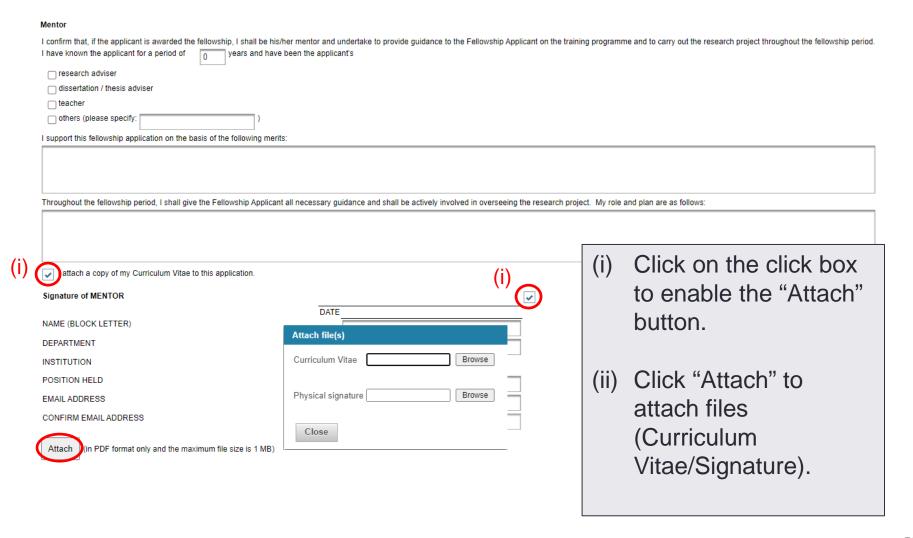
#### Part I – Section 15 (i) & (ii) – other applications and track record:

- Select "Yes" if applicable
- 2. If the check-box for HMRF application is selected, and the grant is undertaken as a PA, an additional box for publication will appear for input
- 3. (Optional)
   → Click "Upload"
   to attach the Excel form.
   Please fill in either the e-Form or the Excel template for Section 15a(i) or 15a(ii).

(Note: download the template by clicking the button under "Attach files(s)")



### Part J declaration and nomination letter:



### **Administering Institution**

- Application should be endorsed and submitted, together with a nomination letter.
- Attach the nomination letter from the President/Vice-Chancellor (for Stream A) or
- Hospital Chief Executive (for Stream B)

#### Administering Institution

This application should be endorsed and submitted, together with a nomination letter, by/ through (i) the Head of Department, (ii) the officer who will be responsible for administering the fellowship that may be awarded and (iii) the finance officer who will be responsible for overseeing/ administering the related finance matters. Each party should be asked to complete the following declaration.

I certify that the information and personal data herein are true, complete and accurate to the best of my knowledge, and accept the obligation to comply with the Standard Conditions of Grant as stated in the Guidance Notes of Research Fellowship Scheme if a grant is awarded as a result of this application.

Please attach the nomination letter from the President/Vice-Chancellor (for Stream A) or Hospital Chief Executive (for Stream B). (in PDF format only and the maximum file size is 1.5MB)

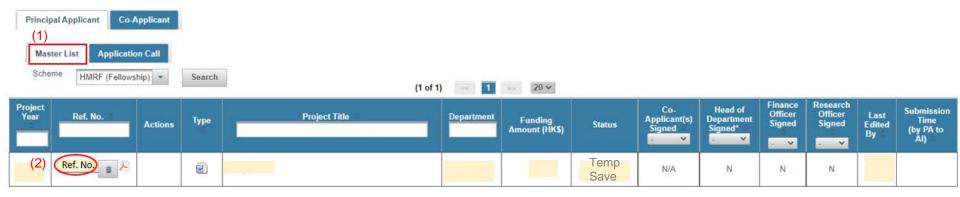


# Part III - Action required under different application status

# Edit "Temp Save" application

Click "Master List"

#### Application

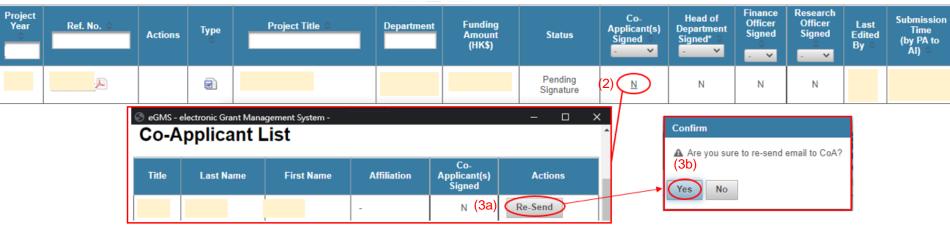


2. Click "Temp Ref. No." to edit the *e-Form* 

# View "Pending Signature" application or "Revised Pending Signature" application

Click "Master List"

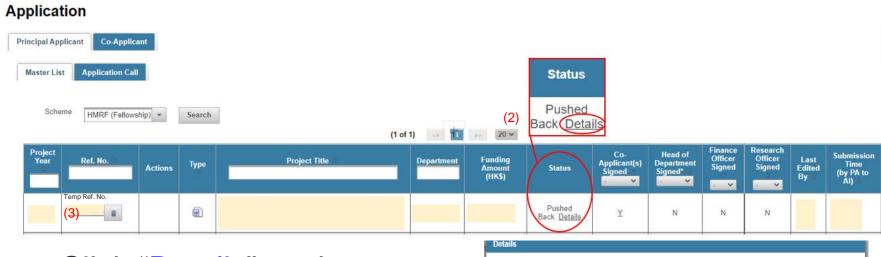
Click "N" to send the reminder to CoA



3. Click "Re-Send" & "Yes" for confirmation

# Edit "Pushed back" application

Click "Master List"



- 2. Click "Details" to view the "pushed back" reason(s)
- 3. Click "Temp Ref. No." to edit the e-Form

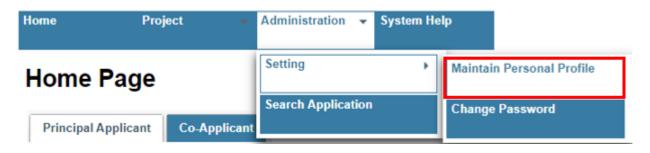
# Summary of the application status

- Temp Save
   Application saved in eGMS but not yet submitted to Al users (i.e. Head of Dept, Finance Officer, Research Officer).
- Pending Signature
   Application is submitted and pending endorsement from CoA(s) (if any) and/or AI users.
- Pushed back
   Application has been pushed back by Al user(s) and is pending revision from FA.
- Revised Pending Signature
   Pushed back application revised and re-submitted to Al users.
   CoA(s) (if any) do not need to sign such revised application.
- Submitted to Research Fund Secretariat
   Application has been endorsed by CoA(s) (if any) and AI users and submitted to Research Fund Secretariat (RFS) by AI's RO.

# Part IV – Delegation of PA

# Delegation of PA

Go to Administration > Setting > Maintain Personal Profile



Click "Delegation of PA"

#### **Maintain Personal Profile**



# View "Delegation of PA"

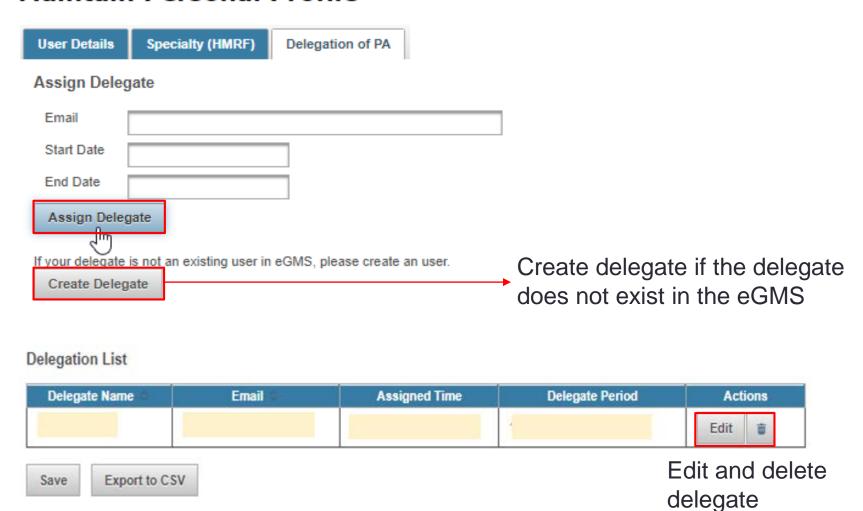
View "Delegation List" and "Delegation History"

#### **Maintain Personal Profile**

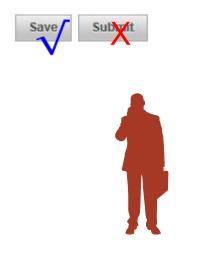
User Details	Delegation of	PA							
Assign Deleg	jate								
Email									
Start Date	Start Date								
End Date									
Assign Deleg	gate								
If your delegate Create Deleg		user in eGMS, please create	e an user.						
Delegation L	ist								
Delegate l	Name 💠	Email 💠	Assigned Time	Delegate Period	Actions				
					Edit				
Save E	export to CSV								
Delegation H	istory								
			(1 of 1) < 1 > 20						
Action	n Time	Action Performed	Delegate Name ©	Email ©	Delegate Period				
		Delete							
		Add							

# Update "Delegation of PA"

#### **Maintain Personal Profile**

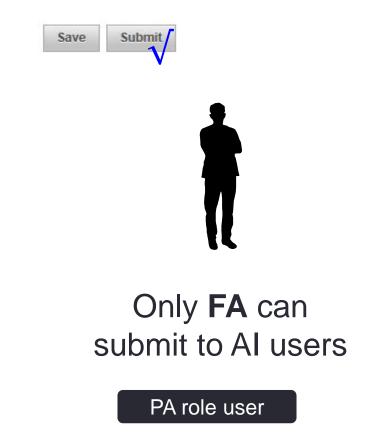


### Delegation of PA



PA's delegate can fill in e-form/save the e-form during the delegation period

eGMS user



# **Summary and key points**

Prepare the application **as soon as practicable** to avoid any unforeseen situations.

# Application procedure summary

**Application Status** 

Login with eGMS account with PA role

1

• Fill in e-Form

Temp Save

2

 Submit completed form to CoA (if any)\* and Al Users# for endorsement

Pending Signature

3

# Pay attention to Al's internal deadline, if any.

\* It is always FA's responsibility to collect CoAs' electronic signature. If CoA's physical signature is attached (Examples) in PART J, CoA's electronic signature is not required.



CoA's email

## Application procedure summary

**Application Status** 

Pushed back by AI user(s) to FA

Pushed Back

Resubmission of revised application

Revised Pending Signature

Endorsed by CoA (if any)\*\* and AI users

Submitted to Research Fund Secretariat

 Al's RO submit application to RFS, Health Bureau by <u>5 Jan 2026</u>

8

5

6

\*\* If CoA has endorsed the application before the application is pushed back by AI user(s) to PA, CoA is not required to endorse the revised application again.

#### Attention:

- Please save your application regularly as the system will be logged out if the e-Form has been idled for 20 minutes.
- Applicants are required to read the Training Manual carefully and reserve sufficient time for amending any errors discovered during validation checking.
- Pay attention to Al's internal deadline
- The FA's email address entered in the e-Form will be used by the RFS for all communication relating to the application, including announcement of result.

# Need help?

RFS website: <a href="https://rfs.healthbureau.gov.hk/">https://rfs.healthbureau.gov.hk/</a>

- Explanatory Notes + Quick Guide
- RFS contact
  - Email: egmsenquiry@healthbureau.gov.hk
  - Tel: 3427 3344